

Your Operation Round Up dollars at work Coastal Electric members donate \$20,000 toward new local Boys & Girls Club



Smiles abound when good things lie ahead for local kids! Pictured (l-r): Chris Fettes, Coastal Electric Cooperative CEO; Mark Lindsay, Frank Callen Boys & Girls Club CEO; Rep. Al Williams, Liberty County Boys & Girls Club Board; Luke Moses, Liberty County Boys & Girls Club Director; Edna Walthour, Liberty County Boys & Girls Club Chair; Lynn Stevens, Coastal Electric Cooperative Foundation Secretary; and Sherry Bacon, Liberty County Boys & Girls Club Secretary.



Liberty County children will have new opportunities to explore science, technology, engineering, math and robotics thanks to a \$20,000 grant from the Coastal Electric Cooperative Foundation.

The grant will purchase equipment for a STEM and robotics lab in the new Liberty County Boys & Girls Club facility, which is set to open before the end of the year.

The Boys & Girls Club will empower underserved Liberty County youth to become productive members of society through development activities, including safety, life skills, self-esteem, nutrition, gardening, recreation, homework assistance and career development.

Funding for foundation grants comes from Coastal Electric members who allow their electric bills to be

rounded up to the next dollar through our Operation Round Up program. Those nickels and dimes are pooled together and invested back into the community through the Coastal Electric Cooperative Foundation. In 2021 alone, the foundation awarded more than \$230,000 in grants to local students, organizations and individuals.

COASTAL ELECTRIC 101



How do I understand my bill?

Ever looked at your electric bill and thought, “What does all this mean?”

As a not-for-profit electric cooperative, Coastal Electric exists for the sole purpose of serving members. So while there may be no hidden fees for generating profits, we want to make sure you understand what makes up your electric bill so you know exactly what you’re paying for each month.


Let’s take it from the top, shall we?


Whether you receive a paper bill or an e-bill, you’ll see some basic information near the top of your bill, such as your name, account number, telephone number and address. You’ll also notice “rate” and “cycle,” both with a number below them. Coastal Electric offers a variety of competitive rate schedules, such as rates for residential members, Advance Pay members, members using electric vehicle chargers and industrial services. Learn more at www.CoastalElectric.Coop/rate-schedules.

A “cycle” is a group of meters that are read or billed at a certain time. Coastal Electric’s members comprise 20 billing cycles, meaning we bill on 20 days each month. Your cycle number simply identifies which cycle you are in.

Next, you’ll see the dates of service being billed, along with your

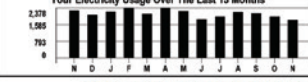
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Your Touchstone Energy® Partner 

ACCOUNT NUMBER		ACCOUNT NAME		RATE	CYCLE	TELEPHONE NUMBER	SERVICE ADDRESS		
				1	16				
SERVICE PERIOD		NO. DAYS	BILL TYPE	METER READING			KWH USAGE	\$ AMOUNT	
FROM	TO		PREVIOUS	PRESENT	MULTIPLIER				
10/01/20	11/01/20	31	0	76988	78786	1			
FACILITIES CHARGE ENERGY CHARGE POWER COST ADJUSTMENT (0.000090 X TOTAL KWH) SURGE GUARD PROTECTION STATE SALES TAX LOCAL SALES TAX TOTAL CURRENT BALANCE DUE 11/24/20 OPERATION ROUNDUP CONTRIBUTION PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT 10/20/20 TOTAL AMOUNT DUE							1798	33.00 194.00 0.16 5.95 9.32 9.32 251.75 0.25 272.00 -272.00 252.00	
COMPARISONS		DAYS SERVICE	KWH USED	AVG. KWH/DAY	COST PER DAY	TOTAL DUE NOW		\$	
CURRENT BILLING PERIOD		31	1798	58	7.33	DUE DATE 11/24/20		252.00	
PREVIOUS BILLING PERIOD		30	1966	66	8.18	BILL IS DELINQUENT AFTER DUE DATE			
SAME PERIOD LAST YEAR		31	2260	73	9.14	AFTER DUE DATE PAY		\$ 252.00	

Your Electricity Usage Over The Last 13 Months



ENERGY SAVINGS TIP: During hot and cold weather, ensure windows are closed tightly and locked.

DRAFT SCHEDULE 11/20

[View your account information and pay your bill online at www.coastalemc.com](http://www.coastalemc.com)

IMPORTANT MEMBER INFORMATION

This is the only statement that you will receive. You will not receive a "late notice". Accounts not paid by the Due Date are subject to disconnect for non-payment without further notice. If disconnected, the past due balance, a reconnect fee, and a deposit equal to 2 1/2 times your average bill will be required before reconnection of service. Please allow ample time for delivery before the Due Date when mailing your payment. Failure to receive bill does not void penalties for late payment and cut-off

For our McIntosh County Members, current bill payments may be made at the Eulonia Pharmacy.

ASK ABOUT THESE MEMBER SERVICES

- Bill Payment by Bank Draft
- Operation Round Up™
- EC Home Improvement Loans
- Outdoor Security Lighting
- Visa, Mastercard, Discover and American Express accepted for payment by phone or online at www.coastalemc.com.
- Senior Citizen Advantage
- Levelized Billing
- Surge Guard™ Lightning Protection
- Touchstone Energy Home

last meter reading and the meter reading on the date of billing. If you subtract the “previous” reading from the “present,” the result will equal your kilowatt-hour (kWh) use for that time period.

A residential bill is the sum of a facilities charge, an energy charge and a power cost adjustment. Let’s talk about each.

The “facilities charge” is listed on the first line of the next section of your bill. Even before you use one kilowatt of electricity, it costs

money to bring power to your house, and that cost is shared among all Coastal Electric members. Together, everyone’s facilities charge covers right-of-way maintenance, equipment like poles and lines, interest, depreciation, insurance, labor and even the cost of processing your bill. Those costs don’t change based on how much electricity you use. That’s why that \$33 charge is the same every month.

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How do I understand my bill?

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One line down is the “energy charge,” which is based on how much electricity you used (measured in kWh).

Next is the “power cost adjustment,” which can either be a charge or credit. Because the actual cost of generating electricity varies (usually fractions of a cent)—caused by changes in fuel costs, how much of each fuel is used during that period and wholesale market prices for electricity—the power cost adjustment helps track the actual cost of producing electricity without over collecting or under collecting revenue from the members.

Fortunately, the member-elected Board of Directors has adopted methods for collecting revenue that smooth month-to-month fluctuations and provide rate stability for members.

Besides the three main components of a facilities charge, energy charge and power cost adjustment, you'll see charges for state, local and, if applicable, franchise taxes.

You may see other line items on your bill, depending on the services in which you participate, such as a Cooperative Solar kWh credit or charge, a charge for outdoor lighting or a charge for Surge Guard protection. To learn more about the services available to members, visit www.CoastalElectric.Coop or call (800) 421-2343.

Members will also notice less than a dollar debit for “Operation Round Up contribution.” Operation Round Up (ORU) is a voluntary program through which Coastal Electric members allow their electric bills to be rounded up to the next dollar, with the change invested back into

the community through the Coastal Electric Cooperative Foundation.

The foundation's mission is to help meet the food, health, safety, education and shelter needs of residents of counties served by Coastal Electric. ORU dollars fund scholarships for local students, Bright Ideas grants for teachers and the Washington Youth Tour leadership experience, among other causes.

Near the bottom of the bill, you'll see information that may be valuable in managing your energy use, such as a comparison of how many kWh you used this billing

period, the previous billing period and the same billing period last year. You'll see a chart showing your electricity use over the last 13 months, an average of how many kWh a day you used for the current billing period and the average cost per day.

Finally, you'll see a total amount due and a due date. Now you know a little more about what goes into that total amount, but if you still have questions about your bill, please reach out to Coastal Electric. We exist to serve you!



National Voter Registration Day
Tuesday, Sept. 20

Visit www.vote.coop to ensure you're #voteready.

The graphic features three circular images: a man in a blue shirt holding a clipboard, a box of 'CO-OPS VOTE' materials, and a woman in a blue shirt holding a sign that says 'Register to Vote'. Below these images are two red ballot boxes with white envelopes. The background is dark blue with diagonal light blue stripes.

CONNECTIONS

Official Publication of Coastal Electric Cooperative, Published Monthly for All Members

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Find us online:

CoastalElectric.Coop

Business office hours

Open 8 a.m. to 5:30 p.m. Monday through Thursday, and until 5 p.m. on Friday, except for holidays.

Report outages

Call us at (800) 421-2343

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Coastal Electric Cooperative, your Touchstone Energy Partner, is a not-for-profit, member-owned power cooperative providing electricity to the people of Bryan, Liberty, Long and McIntosh counties.



Touchstone Energy®
Cooperatives

The power of human connections



Sign up for alerts and reminders to help you manage your Coastal Electric Cooperative account. Choose customized texts, emails or voice calls.

The service is free, and you can change your settings at anytime. Some of the available options include:

- Due date reminders.
- Daily use reports.
- High energy use alerts.
- Outage alerts and restoration updates.
- Payment confirmations.
- Returned check alerts.



Members can sign up using the MyCoastalEC mobile app, their member portal on www.CoastalElectric.Coop or by calling (800) 421-2343.

Holiday office closing

All Coastal Electric offices will be closed Monday, Sept. 5, in observance of Labor Day.

