

Navigating Your New Electric Bill

As a result of our February software upgrade, your March bill has a new look. You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.

FRONT

INFORMATION KEY

Customer Service
Office Hours: Mon - Thurs 8:00 AM - 5:30 PM
Fri 8:00 AM - 5:00 PM
Billing Inquiries: (912) 884-3311 • (800) 421-2343
1265 South Coastal Highway, Midway, GA 31320
Email: contact@coastalelectric.coop
Web: www.coastalelectric.coop

Your Account Summary

Bill Date: December 15, 2024	
Service Period: October 1 - November 1 (31 Days)	
Previous Balance	\$162.00
Payment Received 10/12/2024 - Thank you!	-\$162.00
Balance Forward	\$0.00

ANY MEMBER
3580 ANYPLACE RD
ANYWHERE GA 31324-0000
ACCOUNT NUMBER: 9999999
STATEMENT DATE: 12/15/2024

TOTAL AMOUNT DUE

\$162.00

Payment Due By:
01/06/2025

Message Center

▶ Something new is coming to Coastal Electric Cooperative. The National Information Solutions Cooperative (NISC) is an information technology company that provides software and hardware solutions to utilities across the nation. NISC is a national standard among power companies for security and value of service with their members. NISC will be an efficient, cost-saving tool for the Co-op and for members. It will bring new features for our members: You will discover:

- Greater account access through our new Mobile App and Web Portal
- New bill layout and design and new ways to communicate with Coastal Electric Cooperative.

SIGN UP FOR OUR NEW COASTAL ELECTRIC COOPERATIVE MOBILE APP AND WEB PORTAL



Save time and money by managing your account at anytime from anywhere.

[Visit coastalelectric.coop/app for more information](http://coastalelectric.coop/app)

Return this portion with your payment. Make checks/money orders payable to Coastal Electric Cooperative. Please include your account number.

Account Number	9999999
Payment Due By 01/06/2025	\$162.00
Amount Due After 01/06/2025	\$164.43

COASTAL ELECTRIC COOPERATIVE
PO BOX 109
MIDWAY GA 31320-0109

1




A. Contact Information:

Ways to contact us about your bill or account are clearly noted on your bill. You can always reach us at 800-421-2343 or at coastalelectric.coop.

B. Your Account and Contact Information:

Your billing date, account number, and account name are listed here. This is contact information we have on file for you. Need to update this? Give us a call at 800-421-2343; send us an email at contact@coastalelectric.coop, or check the box below on the payment stub.

C. Total Amount Due:

This section summarizes total amount due and due date. Automatic payment would be indicated if you participate in this program.

D. Billing Summary:

Here you will find your past payments, current charges, and total charges due.

E. Message Center:

Learn more about programs, services, notices, and events.

F. Payment Stub:

If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account.

12099000999999000016200000016443121520248